

Putting Tenants First



Update to Lomond Community Planning Group

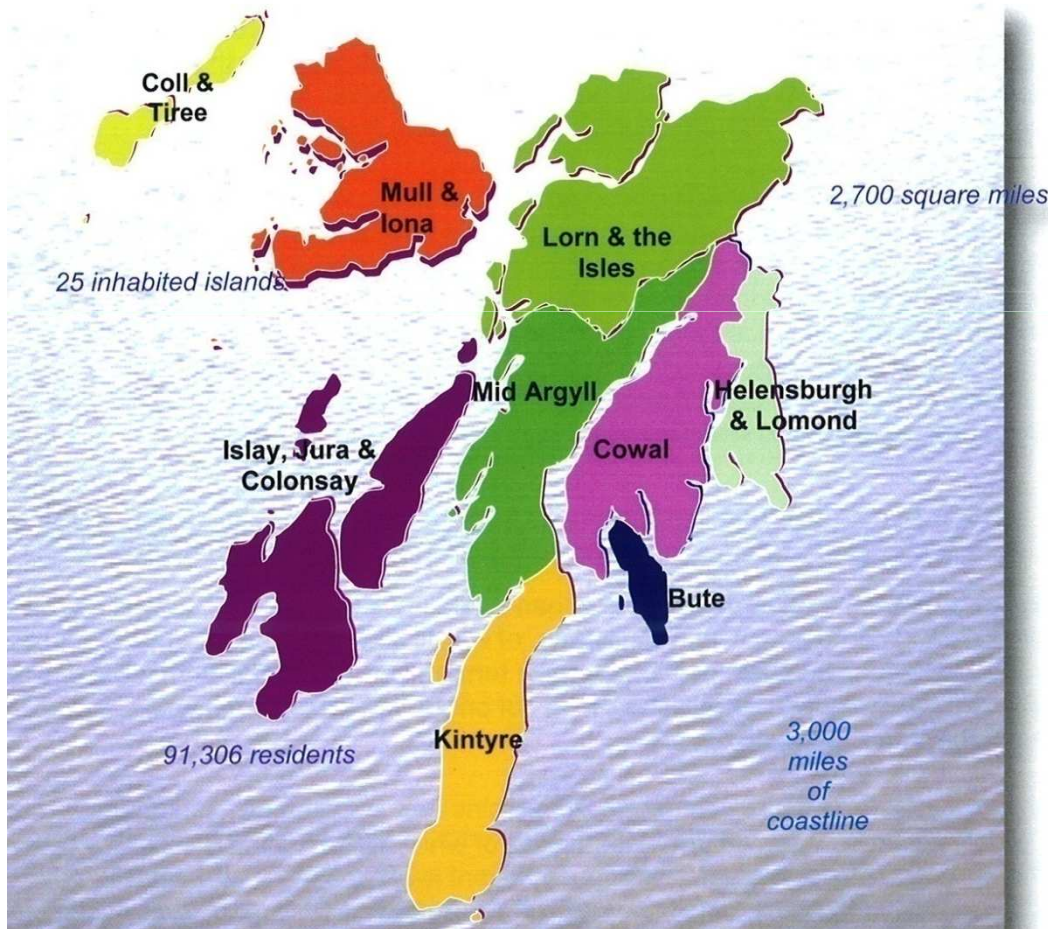
9th December 2014

Yvonne Litster

ACHA

Regional Manager

Stock Figures for Helensburgh & Lomond



Lomond –

1002 Properties

ACHA's Total Stock –

5,091 Properties

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Elements	Helensburgh & Lomond
Windows & Doors	992
Kitchens & Bathrooms	1,801
Heating & Rewire	1,182
Roof & Roughcast	152
Insulation	560
Total Elements	4,687
Total Expenditure in Helensburgh & Lomond to 31st March 2014	£13.5 million (ex VAT)

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- Roof & Roughcast – Maitland Court



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New Build Programme

- We currently have on site our largest new build programme – 102 units
- The total value of this investment is £13.6million

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New Build Programme

The sites are located across Argyll;

- Oban, 40 units, completed November 2014
- Bonawe, 2 units, completed July 2014
- Tarbert, 8 units, completion January 2015
- Connel, 8 units, completion March 2015
- **Helensburgh, 12 units, completion March 2015**
- Bowmore, 20 units, completion July 2015
- Inveraray, 12 units, completion July 2015

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New Build Programme



Hood Court,
Helensburgh



Catalina Avenue, Oban



Site at Bowmore, Islay



26 & 27 Kenmore Cottages, Bonawe



Site at Barn Park, Inveraray



New build development at Connel

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Duchess Court, Helensburgh



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 **LAMONT HOUSE** 



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Other Updates

- **Argyll Homes for All (AHFA)**, the Association's subsidiary has now been delivering a reactive repairs and cyclical maintenance service to ACHA for over a year. Reports on service delivery remain good.
- **Text Messaging**, tenants can find out the balance on their rent account and/or request a call back service to our Customer Service Centre

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Other Updates (continued)

- **Landlord Report** – The Scottish Housing Regulator published Landlord Reports at the end of August 2014. ACHA’s own Landlord report is also available for download
- **Tenant Scrutiny – “Your Voice”** – Awareness sessions being run by the Association – opportunity for service users to scrutinise the services we provide and offer suggestions for improvement

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Other Updates (continued)

- The modernised **HOME Argyll** Allocation Policy took effect on 1st October 2014
- Applicants submit an on-line application form
- Applicants are guided through different options to enhance their housing situation

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Questions?